



CASE STUDY



Speedy system turnaround for the leading **litigation funding firm**



A SPEEDY SOLUTION FOR HARBOUR LITIGATION FUNDING

Harbour Litigation Funding (HLF) wanted a new way of working to improve their internal business processes. They asked Synetec to help and we applied our Agile-first Development Methodology to deliver in quick time some valuable business benefits.

HLF wanted quick turnarounds, which we were able to achieve by applying our unique flavour of Agile Development. Backed up with our deep understanding of the Financial Services sector, Synetec have been able to advise on best practice processes to implement in the applications we have and are continuing to design for HLF.

- HLF needed someone to fully understand the challenges with their business systems and get them aligned to what business processes they were meant to drive. They wanted these challenges addressed and fixed fast.
- Synetec assigned a specific Agile development team to the task and set about fixing the problems using their custom breed of the Agile Framework. This meant that HLF started receiving tangible benefits within weeks not months.

OUR BUSINESS-CHANGING SOLUTION

There was a functioning but unusable system built to manage loans but unable to actually do it. We needed to get it working quickly to enable them to operate and then focus on the next priority - innovation.

We spent focused time understanding the intricacies of their business and what the system needed to do. Then we were able to modify their software so they could finally use it for its intended purpose. We also worked on making the system more user-centric, delivering new features to bring it up to a top standard. Alongside our quick and methodical approach, we restructured the database and made sure the same problems wouldn't happen again. We put best practices in place so that we could future-proof the platform for further innovation.

Great Results and Business Benefits

**WE UNDERSTOOD THEIR
BUSINESS INTRICACIES**

**THE SYSTEM PROVIDES
FAR MORE VALUE NOW**

LIGHTNING TURNAROUND

THE RESULTS

A swift and smooth project like this is all down to a shared understanding of the challenges and a great partnership. Though the client knew what outcomes they required, they depended on Synetec to provide them with the correct solution, and we did just that.

We worked closely with them and spent time in their office to truly understand their needs, providing them with suggestions for the best way forward. This was a gear change from their previous developers, where they felt they weren't involved enough to keep the project on course.

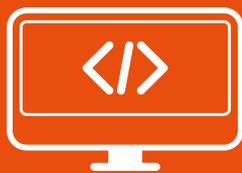
As we drove the project forward, we were always right by the client's side – and this was crucial to how quickly we could work. We took the client on the development journey with us, which allowed us to develop at speed. The rapid feedback helped refine their requirements, meaning we could provide the best service possible.

The client is now happy that their initial vision has been delivered and their system finally supports their business processes. Users are engaged to start using it to its full potential - boosting productivity and delivering far more value than before: a lightning turnaround.

Now we can get on with the exciting job of delivering more features and enhancements at the same pace to power their competitive edge.



Do you have a system that's not pulling its weight?
Need help turning it into a valuable business enabler?
Talk to us about our bespoke software services:
info@synetec.co.uk +44 (0)208 1444 206



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ABOUT SYNETEC

Synetec is the trusted partner for reliable bespoke software solutions and services for operationally-critical environments. Highest quality software development projects and services are delivered at speed for established businesses, supporting operational growth by enhancing, modernising and scaling existing operations.



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Get in touch to find out how our bespoke software projects and services can deliver powerful tech transformation for your business growth.



synetec.co.uk
info@synetec.co.uk
+44 (0)208 1444 206

Synetec, 509 The Print Rooms, 164-180 Union street, London SE1 0LH.

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